

International Service for Human Rights

Cookie Statement

As of 8 April 2019

We use cookies and similar tools across our websites to improve their performance and enhance your user experience. This policy explains how we do that.

If you wish to restrict or block cookies you can set your internet browser to do so - click on the following link for further information: www.aboutcookies.org

1. What are cookies?

Cookies are text files containing small amounts of information which are downloaded to your device when you visit a website. Cookies are then sent back to the originating website on each subsequent visit, or to another website that recognises that cookie. Cookies are widely used because they allow a website to recognise a user's device and therefore allow enhanced functionality.

You can find out more information about cookies at: www.allaboutcookies.org some definitions used in this note are provided at part 5 below.

2. How does ISHR use cookies?

ISHR uses cookies for the following purposes:

- to compile statistical data on the use of our websites and their functioning, so that we can monitor and improve them;
- to facilitate users' ability to navigate through our websites, including to allow registered users to access secure parts of our websites; and
- to allow us to share our web pages via social media platforms.

3. Which cookies does ISHR use?

Full lists of all the cookies we use are in the tables at parts 5 and 6 below.

Please note that we are auditing the use of these cookies and the tables will be updated as we make ongoing changes.

4. How to control cookies

If you do not wish to receive cookies you can set your web browser to restrict or block them. All modern browsers allow you to change your cookie settings, typically be found in the 'options' or 'preferences' menu of your browser. In order to understand these settings, the following link may be helpful: www.aboutcookies.org

If you disable cookies you will not be able to use all the interactive features of our website.

5. Cookies used by the ISHR website (www.ishr.ch)

Below is a full list of cookies set by www.ishr.ch

a) Cookies set by our website CMS

| Cookie | Purpose / More Information | Names | Expiry |
|------------------|---|--------------|--------|
| Cookie Agreement | Created when the 'OK to Continue' button is clicked in the cookies notice at the top of page. Hides cookies notice on future visits. | ishr_website | 1 week |

b) First Party cookies set by our website

First-party cookies are those set by a website that is being visited by the user at the time – the website displayed in the URL window. ISHR Decoders uses cookies to authenticate you as a user.

| Cookie | Purpose / More Information | Names | Expiry |
|------------------|--|-------------|------------|
| Google Analytics | This cookie name (_ga) is associated with Google Universal Analytics - which is a significant update to Google's more commonly used analytics service. This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor, session and campaign data for the site's analytics reports. | _ga | 2 years |
| | | _gat | 10 minutes |
| Others | | has_js | |
| | | _gid | 1 day |
| | | device_type | 10 minutes |
| | | Device | 10 minutes |

6. Cookies used by the ISHR Academy (www.academy.ishr.ch)

We use analytics to help us monitor how users are consuming the content and resources available on the ISHR Academy. These analytic insights allow ISHR to improve the service by spotting trends and patterns across the content. To do this the Academy uses the analytics service Matomo installed as a dedicated ISHR service on an isolated server instance which only works through an https connection. This data is linked to the IP address you use when accessing the website, and is only used internally at ISHR.

First Party cookies set by our ISHR Academy website

First-party cookies are those set by a website that is being visited by the user at the time – the website displayed in the URL window.

| Cookie | Purpose / More Information | Names | Expiry |
|--------------------------|--|--|--|
| Cookie Agreement | Created when the 'OK to Continue' button is clicked in the cookies notice. | cookieControlPrefs | 1 month |
| | | cookieControl | 1 month |
| J2EE application session | This cookie in the J2EE web application is used in session tracking. Since HTTP is a stateless protocol, we need to use any session to remember state. JSESSIONID cookie is created by web container and sent along with response to client. | JSESSIONID | at the end of session (i.e., when you close the browser) |
| Google Analytics | This cookie name is associated with Google Universal Analytics - which is a significant update to Google's more commonly used analytics service. This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor, session and campaign data for the site's analytics reports. | _ga | 2 years |
| | | ajs_anonymous_id | 1 year |
| | | ajs_group_id | 1 year |
| | | ajs_user_id | 1 year |
| Typeform | These cookies are associated with Typeform – which is a third party service that specializes in online form building and online surveys. ISHR uses this service for a number of quizzes and interactive games as part of the Learning Modules. | ajs_anonymous_id | 1 year |
| | | amplitude_id_5c62c1c25b9e0178aec337afb6e86e5typeform.com | 10 years |
| | | amplitude_idundefinedtypeform.com | at the end of session (i.e., when you close the browser) |
| | | attribution_user_id | 9 months |
| | | device_view | 13 months |
| | | PHPSESSID | 1 week |

| Cookie | Purpose / More Information | Names | Expiry |
|----------------|--|-----------------------------|------------|
| Matomo (Piwik) | ISHR tracks visitor use of the Academy website with an ISHR hosted instance of Matomo (Piwik). We do this to help monitor the quality of the service so we can make informed choices about how best to improve the service for our audience. Matomo (Piwik) by default uses 1st party cookies. Cookies created by Matomo start with: <code>_pk_ref</code> , <code>_pk_cvar</code> , <code>_pk_id</code> , <code>_pk_ses</code> . | <code>_pk_id.1.79f1</code> | 13 months |
| | | <code>_pk_ses.1.79f1</code> | 30 minutes |
| | | <code>_pk_id.2.79f1</code> | 13 months |